

The City of York requires a \$75 deposit for both residential and commercial water/wastewater accounts. This deposit is to be paid when signing up for service. The deposit is refundable after 5 years of service with a good payment history, or it will be applied to a final bill if service is discontinued.

Water and wastewater services are billed every 2 months, with an approximate 60 day billing cycle. The water bill is figured from the actual meter reading. The residential wastewater bill is figured on a two-month winter average of the water usage. The winter average is used for the remainder of the year for the wastewater billings. Both water and wastewater have a base rate that pertains the size of meter(s) per address. Wastewater base rate is charged per living unit. Commercial Water, Commercial & Residential wastewater is subject to State and City sales tax.

Residential Water Rate:	\$2.42 (First 100 CCF)	\$1.97	(Over 100 CCF)
Meter Base Rate:	5/8" & 3/4" \$30.61	1"	\$48.64
Residential Watewater Rat	e \$2.17 (Per 100 CF)	\$2.63	(Over 1,000,000
Meter Base Rate:	5/8" & 3/4" \$54.15	CF) 1"	<u>\$86</u> .96

The average 2 month billing for residential water and wastewater is generally anywhere from \$90.00 to \$165.00. The average use varies from family to family but most generally tends to increase with the number of occupants at the residence. The water average during the summer months tends to be higher due to the added cost of watering lawns, gardens etc.

If your water bill is unusually high, check your bathroom. The bathroom stool may have a sticky handle, the flapper in the bottom of the tank may not have a good seal, the float in the tank maybe setting to high in the water, or water may be flowing over the tube. An easy check for the toilet is to put food coloring in the tank that holds the water, wait for several minutes, if the food coloring seeps down the bowl of the toilet, there is a problem that needs to be fixed. These are all things that can raise water usage, which will raise your water bill but can easily be fixed. Check all faucets for dripping water, this will raise your bill also. One more area that might be checked if you have a high water bill is the water conditioner. The controls may have been accidentally bumped and reset. Check for frequency of recycling.

For questions, please contact the City of York Water/Wastewater Department at 402-363-2600.

Payment Options:

- 1. Pay with Auto Draft from your bank checking account- Forms available at Water Dept.
- 2. Pay via Dropbox on the North side of the drive at the City Office building.
- 3. United States Postal Service
- 4. In Person at the City Office building 8-5 Monday thru Friday
- 5. Pay by Phone: 833-441-1747
- 6. Pay Online

Visit us at https://www.municipalonlinepayments.com/yorkne to get started!



Pay by Phone & Online Payment system-No Convenience Fees

If the water/wastewater bill is not paid by the due date, an Administration Fee of \$25.00 will be charged to your account and a Disconnect Notice will be sent by mail.

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York Chamber of Commerce

York Chamber of Commerce is located at 603 N. Lincoln Ave. Phone: 402-362-5531 Website: <u>https://yorkchamber.org/</u>

Nebraska Public Power is located at 907 W 25th St. NPPD phone number is 877-275-6773.

Black Hills Energy (gas company) does not have an office in York. The telephone number is 888-890-5554.

There are 3 local garbage haulers:

Kopcho Sanitation	362-5658
Burton Enterprises	723-4265
Tracy Enterprises	362-4435 – roll off only

WATER/WASTEWATER DEPT. 100 EAST 4TH ST., PO BOX 507. YORK NE 68467 402-363-2600